

Siabod View Holiday Cottage

siabodview.co.uk

CONDITIONS OF HIRE

(Please retain a copy for your information)

This Contract of Hire is agreed between the Hirer and the Owner of the holiday cottage for which the booking is made, and is subject to the conditions listed below at the time of reservation:

1. The cottage will be available for you from **4pm** on the commencing day of your holiday, unless otherwise agreed, and you are requested to vacate the cottage by **10am** on the day of departure.
2. Booking Cancellations: Once your holiday is booked you and the Owner have entered a legally binding contract. In the unfortunate event of you having to cancel your holiday including medical, human diseases and adverse weather reasons, please notify us by telephone immediately, followed by written confirmation. Upon cancellation within six weeks of the commencement of your holiday, the whole amount will be forfeited. Upon cancellation of more than six weeks before the commencement of your holiday, the deposit will be retained to cover administration costs. In your best interest we advise you to take out Holiday and Cancellation Insurance to cover these circumstances.
3. Please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. The Hirer is required to report any loss or damage caused to the cottage or equipment during their occupancy and it is their legal responsibility to refund the cost prior to departure. The accommodation will be inspected at the end of the holiday and you may be charged for any loss or damage found.
4. Siabod Holiday Cottage is totally non-smoking throughout.
5. We reserve the right to access the cottage at any time to undertake essential maintenance, if we need access for electricians, plumbers etc or if heating or for urgent inspection purposes.
6. Children, under 18 years of age, are welcome but are expected to treat the cottage, its contents and all areas with respect. Parents/Guardians must take responsibility for their children at all times.
7. The number of guests occupying the cottage at any time must not exceed 4, except by prior agreement. If it is found that the number of people quoted for the property has been exceeded, without the express permission of the Owner, the booking becomes null and void and would

terminate any responsibility of the Owner to fulfil the hire Contract. All money paid would be forfeited to the Owner.

8. The Owner is not responsible for death or any injury to guests or third parties, for loss or damage to their belongings, vehicles (whatever the weather) or contents, or any other personal possessions. They are left at owner's risk. No refund will be given due to snow or bad weather.

9. The booking is made on the understanding that the cottage will be placed at the disposal of the Hirer on the dates stated. If this is not possible because of circumstances beyond the Owners control, the holiday money will be refunded in full, but there can be no claim against the Owner.

10. Complaints ~ Should you find any fault or have any complaints during your stay, please advise us immediately so that any appropriate action can be taken. Any unresolved disputes may be referred to arbitration. Any complaints should be directed to us at stay@siabodview.co.uk.

11. The Hirer is responsible for the cottage and is expected to take good care of it. All equipment, especially the cooker and fridge, crockery and cutlery must be left clean, and the cottage must be left clean and tidy at the end of the hire period. The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.

12. Wi-Fi:- The Owner cannot guarantee: the availability of the service: the speed at which information may be transmitted or received via the service: or that the service will be compatible with your equipment or any software which you use.

13. Unfortunately we do not currently allow pets to stay in the guest accommodation.

14. EV Charging from Siabod View Cottage is strictly prohibited. Car charging ports are available in the nearby villages of Capel Garmon or Betws-y-coed.

We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.

This property is privately owned. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own home.